

## The Medical Review Officer (MRO):



Todd E. Simo, M.D. is a licensed Physician, board certified as a Medical Review Officer, and has the a

The MRO process is as follows:

- Results are received by Trident's confidential fax machine from the laboratory consistently during the day, or by direct computer link.
- Trident's result coordinator promptly handles those results.
- Copies are made of the results so that there is a copy for the MRO and a hard copy for the client.
- The donor is contacted by the MRO when results are non-negative.
- The client's Designated Employer Representative (DER) is contacted with the result after the MRO has made that conclusion, considering all the information provided from the laboratory and the donor.
- A signed copy of positive results is forwarded to the client for their records.

Confidentiality:

Trident National Corporation and Dr. Todd E. Simo, MRO, have a local office with adequate staffing that facilitates the management of drug testing programs for our clients. Trident uses every precaution to maintain security:

- Trident has a confidential Fax, and our clients wishing results sent via fax, must also have a confidential Fax.
- Results are given to only the designated employer representative (DER) for our client.
- Trident uses confidential envelopes in the mailing of any results.

- Trident follows DOT regulations, 49 CFR Part 382.407 in regard to Medical Review Officer Notifications to the Employer.